TRAVEL & TRANSPORT GUIDE

FROM SEPTEMBER







Welcome

Dear Parents,

Thank you for taking the time to look at our School Bus Service guide, which is our third such guide for pupils at The Maynard School and Exeter School.

We have produced this guide to provide an overview of the proposed school transport network, and to provide further details, including timetable, frequently asked questions and fare information.

We are delighted to be continuing our partnership with Vectare, a specialist school transport management company. Vectare are responsible for over 2.5 million school journeys per annum. Vectare will manage all aspects of the school's minibus service, and any enquiries can be directed to their team at exetermaynard@vectare.co.uk.

All bookings for school routes are made via our online booking system, which can be viewed at exetermaynard.vectare.co.uk. Payment for the service is made at the time of booking and your child's name will automatically be added to the bus register.

All of our routes are operated using our own in-house drivers and minibuses, or partner operators. Drivers are DBS checked and regularly undertake appropriate training to ensure the safety of the pupils travelling.

We hope that you are able to find a travel solution that works for you and your children. If you need any further assistance, or you would like to discuss travel options from areas not currently served by our school minibus network, please get in touch with Vectare, who will be pleased to assist you.

Yours faithfully,

Louise Simpson Head Exeter School

Liz Gregory Head The Maynard School

Five Star Service



All vehicles are modern and are operated by either the schools or high guality bus and coach operators. This means that all our vehicles are regularly maintained to the highest standard, giving you peace of mind that your child is travelling in safety.

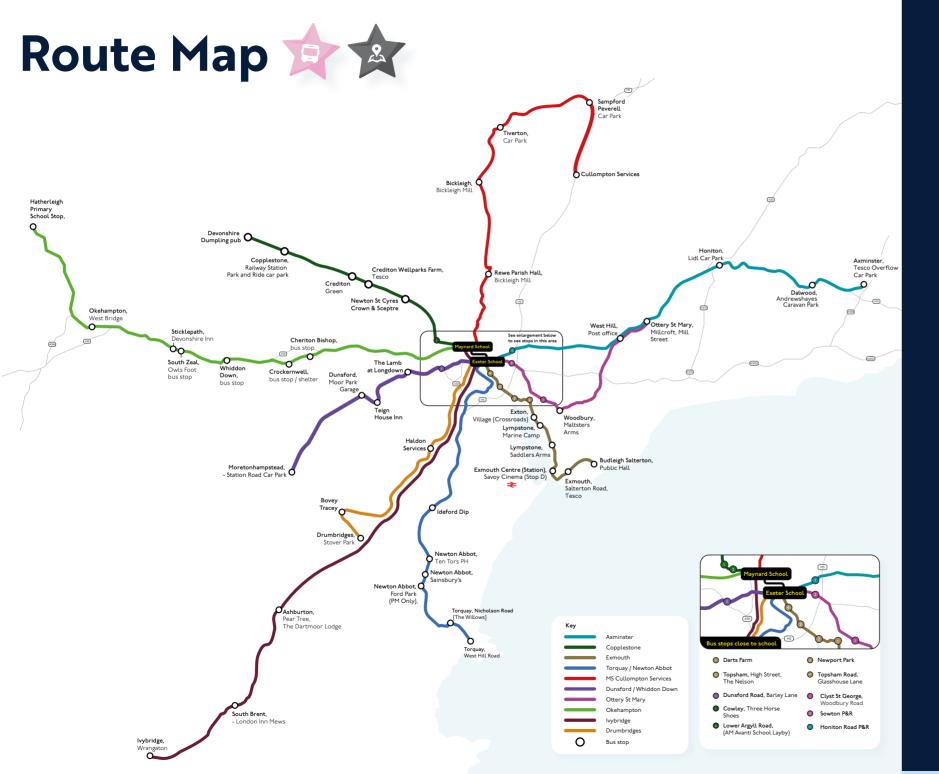
Wherever possible, we use dedicated drivers who work on the same route every day. These drivers get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and all necessary training.

We offer a range of different tickets on our School Bus Service. From a single fare for a one-off journey through to return passes for the entire academic year, there are options for everyone's travel arrangements. You can book travel at any time throughout the year, so it is simple to book an extra journey or arrange travel for a visiting friend.

We will be operating eight routes that cover a large area surrounding the school. We want to offer you a travel solution that works for you and your child, so we will be welcoming feedback from both current and prospective parents to help us develop our transport network over time.

It takes less than 30 seconds to find your nearest bus stop online, and booking takes only a few minutes, so all of the information you need to arrange travel for your child really is at your fingertips. To find your nearest stop or to book your child's travel visit exetermaynard.vectare.co.uk.















Exmouth

	Operated by Dartline
AM	PM
07:16	17:03
07:24	16:55
07:30	16:49
07:36	16:43
07:40	16:40
07:41	16:39
07:46	16:36
07:53	16:31
07:56	16:30
07:58	16:29
08:15	16:05
08:20	16:15
	07:16 07:24 07:30 07:36 07:40 07:41 07:46 07:53 07:56 07:58 08:15

Torquay / Newton Abbot

Stop	AM	PM
Torquay, West Hill Road	06:55	17:15
Torquay, Nicholson Road [The Willows]	07:10	17:10
Newton Abbot, Ford Park (PM Only)	-	16:55
Newton Abbot, Sainsbury's	07:25	16:53
Newton Abbot, Ten Tors (PH)	07:30	16:47
Ideford, Dip	07:35	16:40
Exeter School	08:20	16:15
The Maynard School [Denmark Road]	08:25	16:05

Axminster

AM	PM
07:03	17:30
07:08	17:23
07:23	17:08
07:40	16:55
07:43	16:52
07:55	16:38
08:15	16:05
08:20	16:15
	07:03 07:08 07:23 07:40 07:43 07:55 08:15

Ottery St Mary

Operated by Dartline

Stop	AM	PM
Ottery St Mary, Millcroft, Mill Street	07:12	18:06
West Hill, Post office	07:19	17:59
Woodbury, Maltsters Arms	07:29	17:48
Clyst St George, Woodbury Road	07:34	17:44
Sowton P&R (Apple Ln in AM)	07:46	17:37
Exeter School	08:15	17:15
The Maynard School	08:20	17:00

Dunsford / Whiddon Down

,		
Stop	AM	PM
Whiddon Down, bus stop [ON REQUEST]	07:12	18:29
Crockernwell, bus stop/ shelter [ON REQUEST]	07:24	18:07
Cheriton Bishop, bus stop [ON REQUEST]	07:29	18:02
Moretonhampstead-Station Road Car Park	07:22	18:03
Dunsford, Moor Park Garage	07:37	17:49
Teign House Inn	07:40	17:44
The Lamb at Longdown	07:50	17:39
Dunsford Road, Barley Lane	07:56	17:34
Exeter, St Thomas Station, Shopping Precinct	08:01	17:30
Exeter School	08:10	17:15
The Maynard School	08:15	17:00

Operated by Dartline

Operated by a school minibus

Operated by an school minibus

Okehampton

Stop	AM	PM
Hatherleigh Primary School Stop	07:15	17:20
Okehampton, West Bridge	07:20	17:04
Sticklepath, Devonshire Inn	07:25	17:02
South Zeal, Owls Foot bus stop	07:30	16:56
Whiddon Down, bus stop	07:35	16:48
Crockernwell, bus stop/ shelter	07:38	16:44
Cheriton Bishop, bus stop	08:05	-
Exeter Cathedral School (Western Way)	08:20	16:05
Maynard School [Spicer Road]	08:25	16:20
Exeter School	08:25	16:20

Operated by a school minibus

lvybridge

Stop	AM	PM
Ivybridge, Wrangaton	07:10	17:40
South Brent- London Inn Mews	07:25	17:25
Ashburton, Pear Tree, The Dartmoor Lodge	07:40	17:10
The Maynard School	08:25	16:05
Exeter School	08:15	16:15

Operated by a school minibus

Drumbridges

AM	PM
07:25	17:15
07:35	17:05
07:50	16:50
08:20	16:15
08:30	16:05
	07:25 07:35 07:50 08:20

Operated by a school minibus

M5 Cullompton Services

Stop	AM	PM
Cullompton Services	07:00	17:50
Sampford Peverell Car Park	07:15	17:20
Tiverton Car Park	07:35	17:05
Bickleigh-Bickleigh Mill	07:45	16:50
Rewe Parish Hall Car Park	08:05	16:35
The Maynard School	08:20	16:05
Exeter School	08:25	16:15

Operated by a school minibus

Copplestone

Stop	AM	PM
Devonshire Dumpling pub	07:33	18:00
Copplestone, Railway Station Park and Ride car park	07:38	17:55
Crediton Green	07:45	17:47
Crediton, Wellparks Farm, Tesco	07:50	17:42
Newton St Cyres, Crown & Sceptre	07:54	17:38
Cowley, Three Horse Shoes	08:04	17:29
Lower Argyll Road (AM Avanti School Layby)	08:07	17:24
The Maynard School [Spicer Road]	08:20	17:00
Exeter School	08:25	17:15

Operated by a school minibus



exetermaynard.vectare.co.uk to locate your nearest bus stop and book ad-hoc or regular travel.



Scan to make a booking!

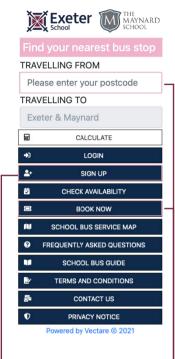
Contact our Transport Department via the website if you have any questions.

Make your booking and get instant confirmation.



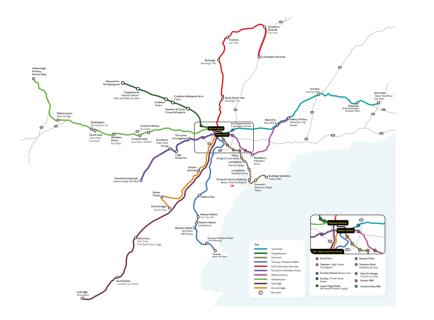
FAQs 🔁 😤

exetermaynard.vectare.co.uk



Exeter & Maynard Bus Services

Axminster | Copplestone | Exmouth | M5 Cullompton Services | Dunsford / Whiddon Down | Okehampton | Ottery St Mary | Torquay/Newton Abbot | Ivybridge | Drumbridges



How do I make an account?

To sign up click the "Sign Up" button on the lefthand side of the website.

How do I make a booking?

To make a booking please click the "Book Now" button on the left-hand side of the website. Alternatively, if you type your postcode in under the "Find your nearest stop" banner on the top left-hand side, you will be able to see all of your closest stops and click "Book Now" from here.

Parent information Name, email etc.	Pupil information Name and year group	Journey information Routes and stops	Confirmation Check details
Parent information	l.		
First name			
Surname			
Email address			
Mobile telephone			
Postcode			
Pupil One			
Year group			
Autumn, Spring, Su	, Salterton Road, Tesco mmer Return travel 3 24-11-2021 until 17		
Subtotal			
Total			
Totals			
Pupil One			
Pupil One Subtotal			
Subtotal	9		
Subtotal Total Enter discount code		subject to the Terms and	Conditions of Carriage.



Simply fill out your information on our system once you have logged in.

Please ensure that your child arrives at the time of the booking as the bus will not wait after the departure time.

Go to exetermaynard.vectare.co.uk to locate your nearest bus stop and book ad-hoc or regular travel.

2

	Pupil	
	One	
	Year 3	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	£616.00	
	Add discount	
1st term now	Pay all now ?	



Scan to make a booking!

Make your booking and get instant confirmation.

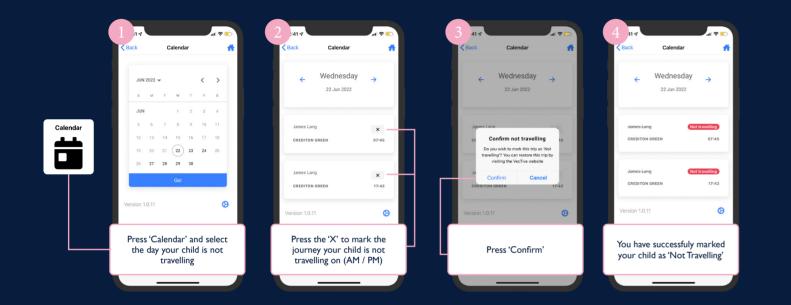


Contact our Transport Department via the website if you have any questions.

Mark as Not Travelling



To avoid unnecessary delays, don't forget to remove your son or daughter from the journey list if they are not travelling on any given day. This is easy to do on the app.









Terms & Conditions 🛧 🖈

- 1. This agreement is made between all those who travel on the School Bus Service, their parents and Exeter School / The Maynard School in order to provide safe, comfortable and civilised journeys for all passengers.
- 2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Exeter School / The Maynard School provides a School Bus Service.
- Transport on the School Bus Service must be arranged in advance and paid for via the online booking system.
 Pupils must travel to and from Exeter School / The Maynard School in full school uniform or a full school tracksuit, unless advised otherwise by the school.
- 4. Bookings on the School Bus Service are non-refundable in the event of a pupil failing to travel.
- 5. Bookings are to be made online via the online booking system at **exetermaynard.vectare.co.uk**.
- 6. Each pupil for whom an online booking has been made will be added to a passenger manifest detailing the service they travel on, their bus stop and what travel has been paid for.
- 7. It is the parents' responsibility to inform Vectare, via the <u>Contact Us</u> form on the website, if they no longer wish for their child to use the School Bus Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service or a reduction in the number of journeys made per week by a pupil.
- 8. If you wish for your child to use the School Bus Service on an ad hoc basis, or to vary the details of their travel as a one-off, you should book travel via the website. A charge is levied based on the zone that the passenger boards/alights in.
- 9. No pupil is permitted to travel on the School Bus Service if they are not pre-booked for the bus that they wish



to travel on, as they will not necessarily be insured to travel. Other arrangements for journeys to and from school must be made by them or their parents.

- Pupils who travel on the School Bus Service without permission from Exeter School / The Maynard School (i.e. without having prebooked) will have a standard fare of £20 added to the school account.
- 12. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing loud music, or any other misbehaviour is not permitted.
- Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 14, all passengers must remain seated with their seatbelts fastened correctly.
- 14. Whilst on a school bus, all passengers must accept without question the authority of a member of Exeter School / The Maynard School staff, transport company official, or school prefect, who may require them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
- 15. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
- 16. Exeter School / The Maynard School aims for 95% of journeys to operate within the industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time at any bus stop.

Produced by Vectare for Exeter School / The Maynard School © Vectare 2023

Timetable, route and fare information is correct as of January 2023. This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Transport & Travel Guide. Please note that school bus routes are subject to change.



